

Columbia Area Transit Master Plan

Columbia Area Transit

CAT Transit Survey



Help Your CAT Plan for the Future—Take the CAT Transit Survey

We all know that cats usually don't listen when you speak to them, but your CAT—Columbia Area Transit—does! Together let's shape the future. Please give us your thoughts on how CAT can help shape and build vibrant, accessible, and strong communities.

Thank you for sharing your time and feedback!

Do you currently use CAT?

(Choose any one option) (Required)

- Yes.
- No.

Do you live in Hood River County?

(Choose any one option) (Required)

- Yes.
- No.

Columbia Area Transit Master Plan

Columbia Area Transit

Answer this question only if you have chosen Yes. for Do you live in Hood River County?

In which community do you currently live?

(Choose any one option) (Required)

- Odell & Lower HWY 35 - Near Pine Grove and surrounding rural areas.
- Upper Valley & Upper HWY 35 - Dee and Parkdale and other rural areas.
- Cascade Locks.
- Hood River East (East of Rand Road within city limits).
- Hood River West (West of Rand Road and areas just outside of city limits).

Answer this question only if you have chosen No. for Do you live in Hood River County?

Where do you live?



After answering this question, skip to the question with the

(Choose any one option) (Required)

- Bingen/White Salmon.
- The Dalles.
- Troutdale.
- Portland.
- Mosier.
- Other (please specify).

Let's hear about where you live. Please tell us the top three things you enjoy about your community:

(Choose any 3 options)

- I can support nearby businesses (restaurants, breweries, theaters, etc.).
- I can connect with others in my community (strong community, helpful neighbors, good friends, ways to be involved in local decision making, etc.).
- I have opportunities to stay active, play sports, or meet my friends (parks, pools, trailheads, etc.).
- I have needed services nearby (library, schools, community centers).
- I have options to get around without a car (using transit, bicycling, walking).
- Other (please specify).

In what ways does the current transportation system support the things you enjoy about your community/life? [Check all that apply]

(Choose all that apply)

- Builds a sense of community through connectivity in the street, on the sidewalk, by a bus stop, or at a bike hub.
- Creates safe opportunities (through available transit services, sidewalks, bike paths) for youth, elderly, and others to travel independently.
- Provides a climate-friendly way to travel.
- Offers viable transportation options (transit, car sharing, bike routes, sidewalks) if I need them.
- Supports the livability of my community.
- Provides options for car-free tourism.
- Makes it easier to walk and bike.
- Helps reduce traffic/congestion.
- It's easy to find car parking.
- The current transportation system does not serve me well.
- Other (please specify).

Columbia Area Transit Master Plan

Columbia Area Transit

Answer this question only if you have chosen The current transportation system does not serve me well. for In what ways does the current transportation system support the things you enjoy about your community/life? [Check all that apply]

Please explain why the current transportation system does not serve you well.

(Required)



How could future transit services change your community/life? [Check top 3 priorities]

(Choose any 3 options) (Required)

- Help shape the way Hood River County communities grow.
- Reduce the demand for parking in some Hood River communities.
- Allow people to get around without a car.
- Provide a solution to the high costs of housing and transportation.
- Build a sense of place and community.
- Expand access to the region.
- Support the community in an emergency (wildfire, pandemic, weather event, etc.).
- Reduce traffic congestion.
- I don't know.
- I don't see a future role for transit in my community/life.
- Other (please specify).

Please tell us what needs to change or improve for CAT to have a greater role in your community/life. [Choose up to 3]

(Choose any 3 options) (Required)

- Expanded bus routes.
- Extended days/hours for CAT services.
- Frequency of service.
- More identifiable bus stops along the routes.
- Safer ways to get to the bus stop or wait for the bus.
- Ability to bring bikes on bus.
- Bike parking near transit stops.
- Bike lanes near transit stops.
- Improved bus stops.
- More transportation options (bike share, car share, etc.).
- Other (please specify).

Columbia Area Transit Master Plan

Columbia Area Transit

Answer this question only if you have chosen Expanded bus routes. for Please tell us what needs to change or improve for CAT to have a greater role in your community/life. [Choose up to 3]

Where would you like transit to take you?

(Required)

Answer this question only if you have chosen Extended days/hours for CAT services. for Please tell us what needs to change or improve for CAT to have a greater role in your community/life. [Choose up to 3]

Which extended hours would you like to see? [Check all that apply]

(Choose all that apply) (Required)

- Commute times (a.m./p.m.).
- Midday service.
- Evening services after 6 p.m. (i.e., 6-10 p.m.).
- Weekend service.
- Shift hour service between 10 p.m-5 a.m.

Answer this question only if you have chosen Frequency of service. for Please tell us what needs to change or improve for CAT to have a greater role in your community/life. [Choose up to 3]

For increased frequency of service, please tell us which route and how often.

(Required)

Answer this question only if you have chosen Safer ways to get to the bus stop or wait for the bus. for Please tell us what needs to change or improve for CAT to have a greater role in your community/life. [Choose up to 3]

Which safety measures would you like to see added? [Check all that apply]

(Choose all that apply) (Required)

- Crosswalks.
- Sidewalks.
- Lighting.
- Other (please specify).

Columbia Area Transit Master Plan

Columbia Area Transit

Answer this question only if you have chosen Ability to bring bikes on bus. for Please tell us what needs to change or improve for CAT to have a greater role in your community/life. [Choose up to 3]

What needs to change to make it possible to bring your bike on the bus?

(Required)

Answer this question only if you have chosen More transportation options (bike share, car share, etc.). for Please tell us what needs to change or improve for CAT to have a greater role in your community/life. [Choose up to 3]

What type of transportation options (bike share, car share, Uber/Lyft) and where?

(Required)

Please tell us where you travel and how often—in and around your community, in Hood River County, and throughout the region.

Please note: Responses are required for each activity listed below. Please click N/A if it does not apply to you.

(Required)

Questions	Daily	Weekly	Monthly	Once or twice a year	N/A
Shopping (grocery, other).					
Work.					
School.					
Entertainment (restaurants, movies, concerts).					
Recreation (gym, hiking, biking, skiing, sports/sporting events).					
After-school activities.					
Travel to events and appointments (e.g., concerts, First Fridays, public meetings, public services: Veterans Services, Sheriff's Office, Social Security).					
Faith-based organizations (church, temple, etc.).					
Medical facilities (doctor offices, health clinics, hospitals).					

Columbia Area Transit Master Plan

Columbia Area Transit

Now that you've told us why and when you travel, please tell us the top 1-2 locations you go on a **daily** basis. Please be as specific as possible (e.g., Work: Insitu in Hood River/White Salmon, School: Hood River Valley High School).

(Required)

Now that you've told us why and when you travel, please tell us the top 1-2 locations you go on a **weekly** basis. Please be as specific as possible (e.g., Shopping: Safeway in Hood River, Library: Parkdale).

(Required)

Now that you've told us why and when you travel, please tell us the top 1-2 locations you go on a **monthly** basis. Please be as specific as possible (e.g., Entertainment: Downtown Hood River/Portland, Recreation: Mt. Hood Meadows).

(Required)

Please tell us any barriers you experience using CAT. [Check all that apply]

(Choose all that apply) (Required)

- Lack of bus shelters.
- Lack of sidewalks.
- Lack of bicycle parking.
- Lack of lighting.
- Lack of accessible platforms.
- CAT doesn't run where or when I need it to.
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Columbia Area Transit Master Plan

Columbia Area Transit

Other (please specify).

Answer this question only if you have chosen CAT doesn't run where or when I need it to. for Please tell us any barriers you experience using CAT.
[Check all that apply]

Please tell us where and when you would like to use CAT.

(Required)

Please help us make sure we hear from all Hood River County communities and surrounding areas, and tell us a little bit about yourself.

Which age group do you belong to?

(Choose any one option) (Required)

- Under 18
- 18-24
- 25-44
- 45-64
- Over 65
- Prefer not to answer

This question helps CAT ensure all community voices are heard in the development of the Transit Master Plan. What is your race/ethnicity?

(Choose any one option)

- American Indian or Alaskan
- Black or African American
- Native Hawaiian
- Asian American or Pacific Islander
- Hispanic or Latino
- White/Caucasian
- Prefer not to say
- Other (write in)

What best describes you? [Check all that apply]

(Choose all that apply) (Required)

- Employed
- Currently unemployed
- Retired
- Student (K-12, high school, higher education)

Columbia Area Transit Master Plan

Columbia Area Transit

- Parent/guardian of a K-12 student
- Other (please specify)

What was your annual household income last year?

(Choose any one option) (Required)

- Less than \$15,000
- \$15,000 to \$24,999
- \$25,000 to \$34,999
- \$35,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 or more
- Prefer not to say

Please tell us how you heard about the survey?

(Choose any one option) (Required)

- Hood River Library
- Hood River Valley School District
- CAT communications
- CAT poster/display at local business/event
- Media
- Community organization
- Other (please specify)

Answer this question only if you have chosen Community organization for Please tell us how you heard about the survey?

Please tell us which community organization shared information about the survey.

(Required)

Is there anything else you would like to share about how CAT could best serve you?

Columbia Area Transit Master Plan

Columbia Area Transit

Provide your email address here to stay informed, learn about upcoming input opportunities, and see survey results. All entries are eligible for a free Gorge Pass drawing every two weeks while the CAT Transit Master Plan Survey is open. Please tell your family,



friends, co-workers, and neighbors!